

LEARN TO SWIM AGREEMENT

RESPONSIBLE PERSON (If student under 18 years, guardian to complete):

Name: _____ Email: _____
Phone: (h) _____ (w) _____ (m) _____
Address: _____

STUDENT/S DETAILS:

Name: _____ D.O.B: _____ Level: _____
Name: _____ D.O.B: _____ Level: _____
Name: _____ D.O.B: _____ Level: _____
Name: _____ D.O.B: _____ Level: _____

I agree to being contacted via sms and/or email Yes No

PAYMENTS:

I acknowledge that all Learn to Swim payments will be direct debited on the 1st of each month from the account I have provided to the Direct Debit Service Provider of Sutherland Shire Leisure Centres.

I acknowledge that the Learn to Swim fees may change from time to time as set out in the Learn to Swim Terms & Conditions and direct debits to my credit card or bank account will change accordingly.

I have completed the Direct Debit Request Form and return herewith

I have read and agree with the Learn to Swim Terms & Conditions

I acknowledge that unless I provide written notice of termination of my Learn to Swim position prior to the end of the minimum term provided in the terms and conditions, my Learn to Swim fees will continue to be deducted until 30 days after I have provided written notice of termination to Sutherland Shire Leisure Centres. I understand that Sutherland Shire Leisure Centres must respond to its receipt of a written termination within 7 days.

To be completed by Parent / Guardian of Learn to Swim student/s under 18 years of age:

Name _____

Sign _____

Date _____

Email: suthleisure@ssc.nsw.gov.au

Web: ssl.com.au

ABN 52018 204 808

TERMS & CONDITIONS

THIS IS AN IMPORTANT DOCUMENT - PLEASE ENSURE YOU READ IT CAREFULLY

ENROLMENT

- All students must enroll at Reception prior to participating in any learn to swim session.
- New students will be required to undertake a free assessment to determine the most appropriate class level. Bookings can be made at reception.
- Payments are made in advance and the cost includes entry for the student and one spectator at the time of the class only.
- Composite classes may occur without prior notice and children will be taught according to their ability. Teachers cannot be guaranteed and may need to change at late notice.
- No lessons are held on public holidays.

CENTRE ENTRY

- All Swimmers will receive a swim school/squad entry card.
- Please scan this card at the turnstiles or reception desk to gain entry for your lesson and to mark your attendance in your class.
- A record of each student's attendance must be registered in our database to enable our records to be accurate.
- All students must have their own card and use it for entry to their lesson. Please do not use a sibling's card or one card for multiple students.
- If you forget your card or it doesn't permit entry at the turnstile, please see the Reception desk.
- Please see Reception if you require a new card.

ASSESSMENT AND PROGRESSION

- Students are placed in the appropriate level for their ability and assessed on an ongoing basis.
- To progress to the next level each swimmer has a list of skills that must be accomplished. Progression is at the swim school supervisors recommendation.
- If you have any questions about your child's swimming, please see the Supervisor on pool deck.

ABSENCES

- Missed Lessons - There are no make-up lessons available for a single missed lesson. Make-ups cause disruption to our normal classes as teachers use valuable time to modify the lesson for a student not normally in their class.
- If 2 or more consecutive lessons are missed and you have a medical certificate you can request a credit. The Credit for Classes Missed Application form is available at reception and will need to be completed with a Medical certificate. If granted, credits will be allocated in our system and must be used within 6 months.

PAYMENT TERMS

Ongoing by the Month

- All students enrolling in our learn to swim program must pay by monthly direct billing.
- New students may enrol at any time and pay the applicable pro rata for the remainder of that month upfront at reception at the time of booking. They will pay the following month via direct debit.
- A Direct Debit Form is required to be completed at the time of enrollment.
- Payments can be debited from your savings account or credit card (VISA or Mastercard only).
- Your enrolment remains ongoing until you notify us by completing the Cancellation Form.
- Change of bank/credit card details must be made at least 7 days prior to the end of the month ie. Before your next scheduled debit. Please visit Reception to complete a NEW Direct Debit form if you require any changes.

- Declined/rejected fees will incur a \$10 dishonour fee and this will be added to the outstanding monthly payment.
- Outstanding payments and fees can be paid at Reception and entry to the class will not be permitted until fees are paid in full.
- There are no lessons held on school or public holidays and the applicable month's fees will be reduced accordingly.

DIRECT DEBIT

- You acknowledge that you have been provided with a copy of the Direct Debit Service Provider's Terms and Conditions. You acknowledge that the Direct Debit Service Provider may amend those Terms and Conditions from time to time.
- All Learn to Swim fees may be recovered from your nominated credit/debit account (as provided). Any bank fees charged because of rejection when collecting your due Learn to Swim fees may be charged directly to you by us or the Direct Debit Service Provider.
- If Learn to Swim fees remain outstanding you agree that, unless we are in breach of our obligations under this Agreement, we or the Direct Debit Service Provider may continue to debit the nominated credit/ debit account for the total amount due without notice to you. In the event that you repeatedly default on your direct debit payments we reserve the right to cancel your direct debit arrangement.
- Direct Debit Service Provider Fees - in addition to Learn to Swim fees you may be responsible for other fees and charges in accordance with the Direct Debit Service Provider Terms and Conditions.

ACTIVE KIDS REBATE

- Active Kids Rebate Vouchers are available for parents/guardians/ carers with legal responsibility of an eligible child 4.5 to 18 years old, enrolled in school from Kindergarten to Year 12, and residing in NSW. Families must create a MyServiceNSW account and apply online for vouchers.
- For more information on the Active Kids Program and conditions of use visit: <https://sport.nsw.gov.au/sectordevelopment/activekids>
- Vouchers are valid for redemption during the current calendar year and will expire at the end of the calendar year. Vouchers can only be used one time by the child whose name the voucher is made out to and if the chosen activity fees are less than \$100, then the remaining balance will be forfeited. You will need to provide Sutherland Shire Leisure Centres with a copy of the voucher which we will validate with MyServiceNSW and if valid, we will use the funds as part payment for your enrolment in our Learn to Swim or Squad program.
- The voucher must contain; Name, Voucher number and Date of Birth.

CANCELLATIONS

- Request to cancel your ongoing direct debit Learn to Swim enrolment must be made in writing by completing the Cancellation.
- If a cancelled customer wishes to re-enrol a new Direct Debit must be filled in with payment of the applicable Rejoining Fee.
- The Rejoining Fee is payable if students rejoin within 60 days of exiting the learn to swim program and is equal to their monthly fee.